



Headteacher: Mrs Helen Southgate MA

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SEN Complaints

The following is an excerpt from our SEN Policy (section 5.15) regarding Complaints about SEN provision - for the full Policy please following this [link](#):

Complaints about SEN provision in our school should be made to the SENCO or Headteacher in the first instance. They will then be referred to the school's complaints policy.

The parents of pupils with disabilities have the right to make disability discrimination claims to the first-tier SEND tribunal if they believe that our school has discriminated against their children. They can make a claim about alleged discrimination regarding:

- *Exclusions*
- *Provision of education and associated services*
- *Making reasonable adjustments, including the provision of auxiliary aids and services*



Thorpe Church of England Primary School

Faith, Love and Excellence

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